

Storm Water Tips and Tricks

Please help us prepare for your samples. If you will have short hold items coming in please contact us by phone or email to let us know.

We request 48 hours advance notice for pick-ups and bottle kit requests. We realize that weather is unpredictable and we are always willing to work with you, but our courier can only fit so many pick-ups in a day and it is first come, first served. Scheduling the courier to pick up samples after 3pm at your location will incur a \$50 fee and this service is not guaranteed.

- Samples are all to be chilled immediately to reach a temperature of >0 to 6 °C. Regulations allow samples to be received outside approved range if sampled the same day and chilled immediately. Temperatures will be recorded when received at the lab.
- We have found that loose ice cubes are the best way to get samples to the proper temperature as quickly as possible.
- Our courier will be carrying coolers with ice for all samples retrieved that are not in coolers containing ice.
- Metals only samples are the exception and do not require chilling.
- For samples being sent by UPS/FedEx/USPS we suggest placing the samples in Ziploc bags with loose ice, then double bagging to prevent leaking so the coolers are not rejected by the carrier. Additional ice or ice packs are also suggested to keep temperature in approved range.
- Dissolved samples must be filtered in the field. Please contact us with questions about a field filtering set-up.
- Please be aware, tests with a short holding time that are received on Fridays may incur extra fees.
- Coliforms received on a Friday will incur a \$75 weekend read fee.
- BODs that must be set up on a Monday or Tuesday (sampled on Saturday or Sunday) will incur a \$75 weekend read fee.
- Samples that require an analyst to come in on a holiday weekend will incur a \$500 fee.

Common Short Hold Times

- Coliform-Total, Fecal, E Coli (8 hours)
- Hexavalent Chromium (24 hours)
- Turbidity, BOD, Nitrate, Nitrite, Orthophosphate (48 hours)
- pH (15 minutes) : Please write all field pH results on Chain of Custody along with date and time taken.

Our business hours are 7am-5pm Monday through Friday. Please call or email in advance for bottle kit pick-up so we can have it ready for you.